



IMPORTANT NOTICE TO REGISTERED COMPANIES CONCERNING RECALLS OF DOT 430 & DOT 628 CURVED TEMPERED PARTS

As you may know, some suppliers of tempered auto glass parts—those marked with Department of Transportation (DOT) numbers 430 and 628—have issued recalls for certain part numbers and notified the National Highway Transportation Administration (NHTSA) accordingly. These recalls have serious implications for AGRSS-registered shops and may require you to take immediate action.

One recall was filed with NHTSA in early December, and the other followed in early March. The first included a recall for several part numbers from DOT 430, and the second included one part number from both DOT 430 and DOT 628. All parts included in each recall were tempered parts, and information from NHTSA cites that the recalled parts' tempering levels were not in compliance with Federal Motor Vehicle Safety Standard 205. (See the attached full list of the part numbers included in each recall.)

As an AGRSS-registered company, you have agreed to follow the AGRSS Standard to its fullest. AGRSS-registered companies are deeply concerned about proper auto glass installation and, as such, should make every effort to recall any glass they have installed of the type mentioned above.

It is your responsibility to follow the requirements of the AGRSS Standard ANSI/AGRSS 002-2002. As stated in section 5 of the AGRSS Standard ANSI/AGRSS 002-2002, "All glass parts must be traceable to the installation by a DOT and part number."

This section goes further to state, "When inappropriate replacement materials or methods are detected, those engaged in automotive glass replacement shall report their findings to the vehicle owner/operator." Your documentation of these DOT numbers and part numbers on your work orders should allow you to identify the Lexus RX 300 for the 1999 to 2003 model years, which may have had the subject glass installed.

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AGRSS-registered glass shops should take the following steps:

1. Check your sales and inventory for the parts in question (see attached list);
2. If you have such parts in your inventory, contact the glass supplier to determine the appropriate disposition of the product and whether further action may be deemed appropriate. Suppliers are working with their customers to correct the situation;
3. If you have sold the parts in question, you will need to issue a recall notice to the customer stating that the part needs to be replaced. Again, suppliers are working with their customers to get this glass replaced.
4. Keep a record of those who received a recall notice. A sample copy is attached.

This is a serious safety issue for AGRSS-registered shops. Failure to conduct a recall could also create a liability issues for companies.

Thank you for keeping your customers safe. If you have any additional questions please contact AGRSS secretariat Rick Church by phone at 603/942-6597 or e-mail at rickc@agrss.com.

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SAMPLE RECALL NOTICE



NOTICE OF RECALL

As an AGRSS-Registered Company, the proper installation of vehicle glass conforming to Federal standards is of primary concern to us.

We are writing to inform you that a recall of a limited number of glass parts has been initiated by a nationwide supplier of vehicle glass. That supplier is one of many that supplies glass to our company. The glass that was replaced in your vehicle on (DATE) is part of that recall.

We ask that you make an appointment to bring your vehicle to our shop so that we might assess your glass and, if necessary, complete a new installation with glass that conforms to Federal standards.

We apologize for the inconvenience. We believe notifying you of a potential safety issue is one of the ways our company distinguishes itself as an AGRSS-registered shop. As always, your safety remains our top priority.

**Part Numbers from DOT 430
(Hangzhou Safety Glazing Ltd.) Included in Recalls**

NAGS No.	Model/Year of Applicable Vehicle(s)	Function
DB08938 YPYHCG	1994-98 Jeep Grand Cherokee	Replacement back glass
DB10077 YPYHCG	2002-05 Dodge Ram pickup 1500/2500/3500, 2-door standard cab 2002-05 Dodge Ram pickup 1500/25/00/3500, 4-door crew cab	Replacement back glass
DB10533 YPYHCG	2003-08 Dodge Ram pickup 1500/2500/3500, 2-door standard cab 2003-08 Dodge Ram pickup 1500/25/00/3500, 4-door extended crew cab	Replacement back glass
DB10545 GTYHCG	2003-08 Dodge Ram pickup 1500/2500/3500, 2-door standard cab 2003-08 Dodge Ram pickup 1500/2500/3500, 4-door crew cab 2006-08 Dodge Ram pickup 1500/2500/3500, 4-door extended crew cab	Replacement back glass
DB10895 YPYHCG	2002 Ford Explorer, 4-door	Replacement back glass
DD08912 GTYHCG	1998-00 Chrysler Voyager minivan 1998-00 Chrysler Grand Voyager minivan 1998-00 Chrysler Town & Country minivan 1998-00 Dodge Caravan minivan 1998-00 Dodge Grand	Replacement door glass

	<p>Caravan minivan</p> <p>1998-00 Plymouth Grand Voyager minivan</p> <p>1998-00 Plymouth Voyager minivan</p>	
DD10745 YPYHCG	<p>2004-07 Chrysler Town & Country minivan</p> <p>2004-07 Chrysler Town & Country SWB minivan</p> <p>2004-07 Chrysler Voyager minivan</p> <p>2004-07 Dodge Caravan minivan</p> <p>2004-07 Dodge Grand Caravan minivan</p>	Replacement door glass
DD10746 YPYHCG	<p>2004-07 Chrysler Town & Country minivan</p> <p>2004-07 Chrysler Town & Country SWB minivan</p> <p>2004-07 Chrysler Voyager minivan</p> <p>2004-07 Dodge Caravan minivan</p> <p>2004-07 Dodge Grand Caravan minivan</p>	Replacement door glass
DQ10422 YPYHCG	<p>2003-08 Ford Explorer, 4-door</p> <p>2003-08 Mercury Mountaineer, 4-door</p>	Replacement quarter glass
DQ10423 YPYHCG	<p>2003-08 Ford Explorer, 4-door</p> <p>2003-08 Mercury Mountaineer, 4-door</p>	Replacement quarter glass
DQ10751 YPYHCG	<p>2005-07 Chrysler Town &</p>	Replacement quarter glass

	County minivan 2005-07 Dodge Grand Caravan minivan	
DQ10752 YPYHCG	2005-07 Chrysler Town & County minivan 2005-07 Dodge Grand Caravan minivan	Replacement quarter glass
DQ10753 YPYHCG	2005-07 Chrysler Town & County minivan 2005-07 Dodge Grand Caravan minivan	Replacement quarter glass
FQ21176 GTYHCG	2001-05 Honda Civic, 2-door coupe	Replacement quarter glass
FQ21577 GTYHCG	2002-06 Honda CRV, 4-door	Replacement quarter glass
FQ21578 GTYHCG	2002-06 Honda CRV, 4-door	Replacement quarter glass
DQ09878 YPY	2002-03 Ford Explorer, 4-door 2002-03 Mercury Moutaineer, 4-door	Replacement quarter glass
FB20415 ZPY	1999-03 Lexus RX 300	Replacement back glass

**Part Numbers from DOT 628
(Hebei Tongyong Glass Inc.) Included in Recalls**

NAGS No.	Model/Year of Applicable Vehicle(s)	Function
FB20415 ZPY	1999-03 Lexus RX 300	Replacement back glass